

# Curriculum Vitae

## SAMEERA IZZAT ABDELLATIF YOUSEF

### 1. Personal Information:

- **First name:** Sameera
- **Mid. Name:** Izzat
- **Last (family) name:** Yousef
- **Place of birth:** Kuwait
- **Nationality:** Jordanian
- **Marital Status:** Married

### 2. Objective:

The 30-years experience in the field of healthcare, especially quality management and accreditation is my qualification to consult healthcare organizations that show interest in quality improvement and patient safety; especially those hospitals seeking the national accreditation (HCAC) and the international accreditations (JCIA).

This would give me an honorable chance to share my experiences with my peers for improving patient's safety and quality of healthcare, especially in the hospitals.

### 3. Professional Affiliation:

- Fellowship of the American Institute of Healthcare Quality (FAIHQ).
- Certified Quality Healthcare Practitioner (CQHP).

### 4. Education:

Duration	School/University	Degree	Specialization	General average
1987 - 1988	Suweileh Secondary School	Secondary class (Tawjihi)	Science	84% Very good
1988 - 1992	University Of Jordan	Bachelor	Nursing	71.2% Good

### 5. Job Training:

- ✓ Diploma in Healthcare Quality Practitioner / University of Jordan.
- ✓ Attended many workshops on Quality and Patient Safety inside and outside Jordan:
  - ✓ CPHQ Workshop.
  - ✓ ISO 9001 Lead Audit Training.
  - ✓ JCIA updates (The 6<sup>th</sup> Edition) workshop.
  - ✓ Leadership and Management Course.
  - ✓ Quantitative and Qualitative Tools.
  - ✓ Team Building and coaching Skills Course.
  - ✓ Basic Quality Management Concepts and Principles Training Course.
  - ✓ ISO 9001 Internal Auditing
- ✓ Participated in many Quality Conferences in Jordan.
- ✓ Communication Skills Workshop.
- ✓ Employee responsibilities in general safety and occupational health.
- ✓ Basic Life Support (BLS).
- ✓ Risk Management Workshop.

## 6. Experience Details:

**Current Job: Working at King Abdullah University Hospital (KAUH)  
Since February 2007 till now.**

### **Position: Head of Quality System Documents Management Section**

1. Member in Hospital Central Quality and Patient Safety Committee.
2. Coordinator of the Policies and Quality Documents Management Committee.
3. Member in Institutional Review Board (IRB).
4. Member and Coordinator in Hospital Joint Commission International Accreditation Standards (JCIA/ HCAC) Chapter's teams.
5. Specially experienced in patient- centered chapters: International Patient Safety Goals (IPSGs), Assessment of Patients (AOP), Care of Patients (COP), Access and Continuity of Care (ACC), Patient Centered Care (PCC), Anesthesia and Surgical Care (ASC), Human Subject and Research Program (HRP), and Medical Professional Education (MPE).
6. Quality Trainer.
7. Coordinator of King Abdullah II Award of Excellence for 3 years.
8. Specially experienced in gap analysis, internal auditing and mock surveys.
9. **Quality Consultation** to prepare the Jordan University of Science and Technology (JUST) Medical Center to get the Health Care Accreditation Council for Healthcare Centers (National Accreditation). The consultation includes:
  - ✓ Gap Analysis;
  - ✓ Planning;
  - ✓ Document Review;
  - ✓ Training;
  - ✓ Monitoring;
  - ✓ And Mock Survey
10. **Quality Consultation** to Accreditation and Quality Assurance of Higher Education Institutions (AQAHEI) to get the recognition status by World Federation for Medical Education (WFME) in Jordan.

### **KAUH:**

KAUH is a university hospital that is located in the North-eastern region of Irbid- Jordan. It is a 640 beds capacity, employing more than 2000 employees.

Since 2005, KAUH made quality and patient safety as its primary priorities. So, KAUH has been certified by (ISO 9001) since 2006, became a JCIA accredited hospital in 2009, JCIA reaccredited in 2012, and JCIA reaccredited as academic medical center in 2015 ,2019 and 2022, and became HCAC accredited hospital 2019 and 2021.

### **Past Jobs:**

**MOH (Ministry of Health in Jordan), Since: July 2003 till February 2007.**

**Position: Register Nurse in the Operation Room for one year at Badia`a Hospital,**

**Position: Quality Coordinator at Al-Basheer Hospital six month,**

**Position: Quality Coordinator at Quality and Equity Directorate for 2years.**

**KAUH December 2001 – December 2002**

**Position: Head of Urology Clinic/ Out Patient Department**

**UNRWA (United Nation for Work and Assist Palestinian Refugees) May 1994 – September 1998**

**Position: Head Nurse of Primary Health Care Center and MCH Center**

**\* Different private hospitals for one year as registered nurse 1992 – 1993.**

## 7. Skills:

- ✓ English Language (excellent)
- ✓ Arabic Language (mother Language)
- ✓ Computer Skills:
  1. ICDL certificate
  2. Win Word
  3. Power Point
  4. Excel
  5. Internet
- ✓ Communication Skills
- ✓ Team Building and Management Skills
- ✓ Lecturing

## 8. Interests and Hobbies:

The following are the things I do or like to do during my free time:

- Reading.
- I enjoy chess.
- Playing ping pong.
- Watching documentaries.
- Watching Football Games.

## 9. Reference Persons:

### Professional

#### **Prof. Mohammad Al-Gazo**

CEO of King Abdullah University Hospital (KAUH), since Nov. 2018 till now  
Professor of Urology (since 2012). School of Medicine, Jordan University of  
Science & Technology **and at (KAUH).**  
Cell Phone (work): 00962-795219152

#### **Prof. Ismael Matalga,**

Professor of Pathology and Consultant Histopathologist,

May 2013 – Present

Chairman of Pathology, Microbiology, and Laboratory Medicine.

Sep 2002 – Sep 2015

CEO of King Abdullah University Hospital (KAUH) , 2016 -2018,

Cell Phone: 00962795651223

#### **Prof. Ibraheem G. Al-Faouri**

CEO Deputy of King Abdullah University Hospital,

CNO at **KAUH,**

Head of Quality Improvement Department,

Professor, Faculty of Nursing, JUST.

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