

## **Our commitment**

Treatment outside your country and away from home can be a real physical challenge and an emotionally stressful experience for both you and your caring ones. At KAUH we understand this concern and that is why we have established a dedicated competent patient affairs office to cater for all your concerns and medical needs in a one stop service. We are committed to make you feel at home, because we know if you feel better, you will heal better.

At KAUH around 3-5% of our patients come from outside Jordan mainly from nearby countries. We take pride for offering multidisciplinary primary secondary and tertiary medical care that has been widely acknowledged as being the best in the region.

We welcome you to experience a healthy recovery stay at KAUH.

## **Appointments**

Once you have decided to entrust KAUH with your health care you will only have to let us know, and we will be totally committed to attend to your needs. Based on the medical history and clinical reports provided, we will recommend for you a schedule with the appropriate consultant specialist.

If it is an inpatient surgery admission, we will advise you of the approximate time of stay and fees. KAUH offers single, 2<sup>nd</sup>, 3<sup>rd</sup> class rooms. VIP suites are available also upon request. We will also assist you with your follow up visits and allied care arrangements such as rehabilitation, special therapy and pharmacy.

## **Transportation**

If you require visiting visa, it can be arranged. If you need an ambulance to pick you up at the airport, it can be arranged too.

We offer the following services during your stay:

Foreign exchange  
Internet connectivity in the room (upon request)  
House keeping  
Laundry

Patient affairs office  
Fax number: 00962-2-709-5777  
E-mail: [patient\\_affairs@kauh.jo](mailto:patient_affairs@kauh.jo)  
Mobile number : 00962-799-051-008